

Canada: Symach - 427 Auto Collision in Toronto, Canada, part of the CSN network, gets Symach-equipped

CSN 427 Auto Collision in Toronto, Canada - part of the CSN network, Canada's largest accident repair network, is adopting Symach's complete bodyshop solution at its recently-renovated bodyshop. This includes Symach's FixLine repair process and state-of-the-art equipment.

Lorenzo D'Alessandro, president of CSN 427 Auto Collision, said:

"We incorporated Symach technology in our facility because the quality behind the Symach process helps us with efficiency. By utilising Symach equipment, we can reduce our cycle time while streamlining our process so that we have a more consistent and predictable outcome. With predictability, comes better flow in the shop and less stress."

Osvaldo Bergaglio, founder of Symach, said:

"We are excited to offer our new repair process to CSN 427 Auto Collision. Lorenzo and his brothers operate a progressive body shop in Canada, and by using the FixLine system, it will reduce cycle time by two days."

Lorenzo's father, Ralph, founded the body shop more than 45 years ago in a 2,500-square-foot facility near the 427 Highway, which prompted Ralph to name the business 427 Auto Collision. Lorenzo began helping at the shop when he was a teenager and by 1982 he was working there full-time. After outgrowing that location, they relocated to a 30,000-square-foot facility just down the road. As the company grew, they decided to purchase the building next door so they could expand their operations. Since then, Lorenzo has operated the 95,000-square-foot facility with his brothers Frank, VP of operations, and John, VP of sales.

In 2002, Lorenzo, along with three other successful collision repair owners, co-founded CSN Collision Centres. CSN Collision Centres has grown to become a national network of collision repair centres with 350 locations across the country. *"We established CSN Collision Centres to form a like-minded group of collision repair centres that wanted to focus on continuously improving their operations through performance assessments, ongoing training and marketing initiatives,"* he said.

A few years ago, one of his partners at CSN Collision Centres was installing Symach equipment at his shop (CSN Cars in Burlington, ON) and Lorenzo wanted to learn more. After visiting the operation many times and watching the Symach process first-hand, all three of the D'Alessandro brothers were impressed with the innovation behind the technology and decided to incorporate the equipment in their facility."

The CSN 427 Auto Collision Fixline system is the total Symach package. It consists of multiple Drying Robots, including both the FlyDry and DryTron models, a KombiTron spray booth with an attached drying cabin, 15 bays equipped with Symach's technologically-advanced Car Lifts, as well as the Symach Multibox, Car Movers and Car Wash system.

They have already found that the new approach has cut down repair time in the shop. CSN 427 Auto Collision is currently averaging about 10 vehicles a day through the Symach system. The goal is to achieve a maximum of 17 cars a day, which they hope to reach after hiring additional staff.

The team at CSN 427 Auto Collision is focused on repairing vehicles properly and getting car owners back on the road safely. *"Our priority is to continuously learn and improve. We pride ourselves on staying up-to-date with training, certifications and embracing new technology such as the Symach system,"* Lorenzo added.